

2019 Submission - Royal Commission into Victoria's Mental Health System

Submission. 0002.0028.0602

Name

Anonymous

What are your suggestions to improve the Victorian community's understanding of mental illness and reduce stigma and discrimination?

"Rework the whole system, it is just about the hospitals making money at present "

What is already working well and what can be done better to prevent mental illness and to support people to get early treatment and support?

Have treatment groups

What is already working well and what can be done better to prevent suicide?

N/A

What makes it hard for people to experience good mental health and what can be done to improve this? This may include how people find, access and experience mental health treatment and support and how services link with each other.

Lack of empathy and care by hospitals

What are the drivers behind some communities in Victoria experiencing poorer mental health outcomes and what needs to be done to address this?

Hospitals that want to make money

What are the needs of family members and carers and what can be done better to support them?

There is nothing to help these people they are left to their own devices

What can be done to attract, retain and better support the mental health workforce, including peer support workers?

Community consultation

What are the opportunities in the Victorian community for people living with mental illness to improve their social and economic participation, and what needs to be done to realise these opportunities?

Treatment and medication groups

Thinking about what Victorias mental health system should ideally look like, tell us what areas and reform ideas you would like the Royal Commission to prioritise for change?

N/A

What can be done now to prepare for changes to Victorias mental health system and

support improvements to last?

N/A

Is there anything else you would like to share with the Royal Commission?

"Mental health royal commission Hi , I write in relation to the above as a Carer for someone who has had a rough time in the private mental health system as suffering with anxiety and depression It is apparent the current system is completely broken and needs regulations and compassion and not just to make the hospitals richer . We were told by a Senior manager at a [REDACTED] Hospital , that once they have a patient in a bed , they can charge whatever they want . Also , the hospital treatment is done via the admitting doctor , not the hospital team as depicted on hospital websites . In reality, the hospital staff do not care at all what happens to the patient and are reluctant to get involved in detailed treatment discussions The person I care for was admitted for an initial period of 7-14 days for a change in medication, thus actually panned out to 3 months which included having 10 treatments of ect without proper consent . The food in the hospital was appalling, and in the last month I was actually takin* breakfast in to her , she was promised Psychology due to diagnosed trauma and was not given this , the nurses said they do psychology etc , which is rot The cost for the three months was \$100,000 plus and no one in the hospital advised us of the cost at any time , we were in fact told by Medibank private !!!! I also witnessed many other patients not been properly looked after , whilst visiting the hospital , and this was frequently discussed I have written it Martin Foley ,many times to express my concerns with no response The whole system needs a complete overhaul in particular treatment plans and consent arrangements Also due to an unknown man coming into my room I was transferred to icu without consulting my carer or the patient , I was completely victimised by the process The man in my room was not a patient and I got the blame for this and moved to the adolescent ward also without a proper bed or care The person I am caring for is now suffering from severe ptsd as a result of her treatment and the well known hospital has doubled its size and is still treating patients purely to make money and no other reason I expect to get a detailed response to my submission by email Regards [REDACTED] "