

## IMPORTANT NOTE - PLEASE READ BEFORE USING THIS DOCUMENT

The author of this document has required that any information in this document which would allow another individual to be identified be redacted. Therefore, reasonable efforts must be made to remove all personal information (such as name, address, other contact details) and other information which could reasonably be expected to identify any other individual.

SUB.0002.0032.0117

We recently had a horrible experience with MH services. The patient, my [REDACTED], was treated by more than least restrictive means, due to "lack of beds". Following a psychotic outburst on Saturday morning, my [REDACTED] was kept in seclusion until Wednesday afternoon. 5 days of seclusion. No contact with anyone. That is a horrible start to the healing. High dependency bed was required. Because the facility only had LDU, and there were no beds in the state, he was kept in seclusion for 5 days. There must be a system by which it is flagged that HDU patients in other hospital must be assessed for degrading to free up an urgently needed bed. My [REDACTED] feared the police and doctors. His fears sadly came true. 5 days in seclusion, for a mental illness. This will take years to correct.