# Schools & Parents

# We're bringing them together

Parents Victoria understand the value of schools and families working together for better educational, individual and community outcomes. We're a resource centre, a support network and a faciltator for positive outcomes. We support parents, families and educators, where and when it's needed. We strive for a solution, not a confrontation, because we believe a healthy school and parent relationship benefits everyone. At Parents Victoria, we're ready, willing and able to bridge the gap between home and school.

#### Where we want to be.

(A High Functioning Model)

Trusted relationships
Authentic consultation/collaboration
Support for families
Family friendly spaces/places
Dedicated Community Liaison staff
Family Friendly Culture
Opportunities to participate
Parents given a voice
Celebrate successes
Mutual respect
Connected families

Everyone working to the rules

## How we can help.

(Parents Victoria services)

Facilitate conversations

Foster good relationships
Support School Leaders
Guide good governance
Support & advise Parent Clubs
Utilise expertise /experience
Provide ideas and resources
Link other support agencies
Practical advice on support for families
Systems improvement
Inspire and motivate school communities

Build bridges between home and school



Advancing Parent-School Partnerships



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There are many ways Parents Victoria help both parents and school governors across a range of situations. Some cases require experience and expertise in a wide range of areas in order to bring together a resolution for all parties.

We are part of the solution.

**Scenario** > A parent is confused how to access an allied health professional via the school and unable to approach the school

**Solution >** PV liaises with the relevant school or regional office to assist in linking the service.

**Scenario** > The Principal has tried many times to communicate with the family about an urgent student behaviour matter but the parents are not communicating with the school

**Solution >** PV liaises directly with the family and broker a solution between all parties

**Scenario** > A group of parents want to restart the Parent Club

**Solution >** PV assists and supports the new group and their school

**Scenario** > A Principal has tried many times to explain a school policy to a newly arrived family from another culture without success

**Solution >** PV engages the family with the help of another agency to explain how the Australian schooling works and strategies for the school for future families

### What the parents say about Parents Victoria

'The support I've had has been wonderful. So a big thank you to you and your staff. I know where to come if I have any other major issues.' (NWVR parent post-service feedback)

'Thank you so much. Your support has helped my family and I tremendously.' (SEVR parent post-service feedback)

'AWESOME, AWESOME.' (SWVR parent post-service feedback)

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